



## APPENDIX A: AGO APPLICATION INVENTORY

The Ohio Attorney General's Office (AGO) maintains a significant portfolio of software applications and services—most of them accessible via the internal and external internet. Most of these applications were developed by the Attorney General's Information Technology Organization (AGITO) but some were developed by paid outside vendors. Some AGO software applications are used widely throughout the agency. Others were developed for a specific section or unit within the AGO.

The following pages provide information about the software application within the AGITO portfolio. The complete application inventory is listed in table form and then screenshots enable visualizing the services each application provides.

Application	Brief Description of the Application	Users
Automated Fingerprint Identification System (AFIS)	Automated Fingerprint Identification System. Takes as input fingerprints on a card or electronically stored fingerprints and attempts to find a match within its resident database of fingerprints. Houses the computerized criminal history (CCH) database.	FBI, Law enforcement agencies, crime labs, and businesses requiring employment background checks
AG4Ohio	Provides a one stop shop for the constituents of Ohio where they can access services offered by the AG's office.	Ohio Citizens, Constituent Services & Outreach
AG4Ohio Admin Portal	Administrative interface for the AG4Ohio web services.	Constituent Services & Outreach
AGO People	A photo directory for the AG's office that provides contact, biographical and organizational information. Includes full text searching.	AGO Staff Members
Bankruptcy	Contains information from the Ohio Department of Taxation.	Collections Enforcement
Concealed Carry Weapon	Contains information about Mentally Incompetent Ohioans obtained from Ohio courts and used to determine eligibility for Concealed Carry Weapon (CCW) license background checks. Contains statistics about CCW licenses issued and revoked, emergency licenses issued.	POTA / BCI&I
CertMail	Helps General Services manage the certified mail that comes into the AGO.	General Services
Constituent Inquiry Database (CID)	Tracks all constituent queries - either received by mail, fax, and walk-in or through the internet.	Constituent Services
Charitable Organization Information network (COIN)	Used to maintain the charity, solicitor and bingo license information for the state.	Charitable Organizations Section and the Ohio Lottery Commission
COMMANDS / Academy	Used by the Ohio Peace Officer Training Academy instructors to schedule classes and keep track of students.	POTA
Conference Tracking	Tracks all conferences that are held in the AG's Office.	Program Development
Consumer Lemon Law	Tracks automobiles that have been deemed "lemons."	Consumer Protection Section
Consumer Telemarketing	Tracks telemarketers who have (and have not) paid their license fee to do business in the state of Ohio.	Consumer Protection Section
Content Manager	An application suite based upon IBM's Content Manager	AGO Sections

Consumer Significant Action Reporting (CSAR)	that provides storage, retrieval, searching and markup of electronic documents or paper documents scanned into the system. Gives the users a method to enter and track the "Public Inspection File". This information is now searchable via the AG's website.	Consumer
Columbia Ultimate Business Systems (CUBS)	Primary system the Collections Enforcement staff uses to contact debtors, set up payment plans, receive payments, and track checks from debtors, state agencies, outside counsel, and third party vendors, and sends individual reports to all of these groups.	Collectors & outside counsel
Domestic Violence	Used to track statistics regarding domestic violence charges throughout the state of Ohio. PDF reports from this system are posted annually on the AGO Website.	BCI&I
Enterprise Attorney General Office (EAGO)	Case management system containing information about legal cases in the AG's Office.	All Legal Sections - EAGO Sub-Committee
Electronic Sexual Offender Registration Network (eSORN) Admin	Administrative tool used by sheriffs and Department of Corrections & Rehabilitation users to manage information about sex offenders.	OHLEG & eSORN Sub-Committee
Electronic Sexual Offender Registration Network (eSORN) Public	Public query system to existing eSORN data that allows citizens to identify sex offenders in their neighborhood and to receive updates when sex offenders move into their neighborhood.	Citizens and Law Enforcement
Fleet	Tracks the fleet of cars owned by the AGO.	BCI&I / General Services
Foreclosures	Used by Collection Enforcement staff to manage workflow on foreclosure complaints filed with the AGO.	Collections Enforcement
HR2000	HR tracking application that is used for reporting, tracking employee training, postings, and human resources information for the entire agency.	Human Resources, All AGO Managers
ID Theft	Allows law enforcement the ability to submit requests for ID Theft "passport" for victims of identity theft.	OHLEG / Crime Victims
Id+	Used by the Crime Victims Compensation section to track claims, status information, and payments for compensation to victims of crime.	Crime Victims Section
Id+ for BCI&I	Used by the BCI&I staff to manage a list of victims/claimants from the Id+ system. They provide criminal background information.	Crime Victims Section
iLearning	Online learning system used by the Ohio Peace Officers Training Academy to provide courses for law enforcement throughout the state.	Law Enforcement OPOTA
Laboratories Online	OHLEG - providing information to local law enforcement regarding DNA tests.	Local Law Enforcement, BCI&I Bureau of Criminal Identification & Investigation (BCI&I)
LIMS – Laboratory Information Management System	Tracks the location and custody chain of evidence brought by law enforcement agencies throughout Ohio to the BCI&I forensic crime laboratories for analysis	Ohio Organized Crime Investigations Commission (OOCIC)
Missing Children's Clearing House (MCCH)	OHLEG - MCCH has established this web site as the official Internet source for Ohio missing children information for law enforcement. This application is a critical missing child response program that uses the	Crime Victims Sections

Ohio Law Enforcement Gateway Records Management System (OHLEG – RMS)	<p>resources of law enforcement agencies and media to notify via an Amber Alert the public when children are abducted and endangered</p> <p>OHLEG-RMS offers law enforcement the availability of a customized Records Management System (RMS). Using this application, a law enforcement agency is able to receive the benefits of an RMS without incurring the associated costs. Additionally, it allows an agency to export data to the Ohio Local Law Enforcement Information Sharing Network (OLLEISN) for information sharing purposes.</p>	Local Law Enforcement
Ohio Law Enforcement Gateway-Search Engine (OHLEG - SE)	<p>Provides law enforcement with a useful, yet simple, investigative tool. OHLEG-SE is capable of securely querying numerous data sources from a single interface and displaying results in a consistent manner. As the number of data sources continues to expand, speedy delivery of information to the law enforcement community will be greatly enhanced.</p>	Local Law Enforcement
OHLEG Fin Crime	<p>A partnership between the Attorney General's Office and Ohio's financial institutions that tracks financial crimes and trends in a searchable database</p>	Ohio Law Enforcement
OHLEG Indent-A-Drug	<p>Ohio law enforcement authorities</p> <p>Searchable database that provides information about controlled substances and Integrated with OHLEG.</p>	Law Enforcement
OHLEG Locator – Law Officer Contact Address Telephone & Email Repository	<p>Searchable database that provides information about controlled substances and Integrated with OHLEG.</p> <p>Law Officer Contact Address Telephone &amp; Email Repository. Provides information about specialists in each Ohio jurisdiction.</p>	Law Enforcement
OHLEG SE Administration	<p>Administrative interface to OHLEG-SE</p>	BCI&I
Ohio Local Law Enforcement Information Exchange Network (OLLEISN)	<p>An information sharing system enabling all local law enforcement agencies in Ohio to share Records Management System (RMS) information. OLLEISN provides a means of sharing many types of multi-jurisdictional information. OLLEISN enhances officer safety by making more information about suspects or situations quickly available, as well as serve as an additional investigative tool.</p>	Local Law Enforcement
Online Payroll Application (OPA)	<p>Online Payroll System used by all AGO staff members to record, track and report their time worked including submitting leave, overtime and timesheets. Both a desktop and web version are available.</p>	All AGO Employees
Ohio Public Inspection File- (OPIF)	<p>By using OPIF, the legal community, consumers and covered suppliers can ensure that consumer transactions meet the requirements of Ohio law.</p>	Citizens
Ohio Protective Order Registry (OPOR)	<p>Used by law enforcement officers around the state to enter information on protection orders. This information is then sent to NCIC (FBI). With this application, officers will be able to look up protection orders at any time.</p>	Local Law Enforcement
Ohio's System for Complaints And Records (OSCAR)	<p>Manages the consumer section's complaint unit and allows consumers to input complaints about businesses and vendors via the web.</p>	Consumer Protection Section
Polaris	<p>Tracks the training certifications held by all law enforcement officers. This application also schedules</p>	OPOTA

Polaris for OHLEG	<p>training.</p> <p>Used by the OHLEG helpdesk to manage "non-sworn" users of the OHLEG system, for example, dispatchers and court staff.</p>	OHLEG Staff
Special Counsel	<p>Tracks the contract special counsels contracted to assist with AGO cases. Allows the users to generate, send and track contract information. Does not include special counsels that are used by Collections Enforcement.</p>	Special Counsel Section
Tobacco	<p>Tracks the tobacco companies that can do business in the state of Ohio.</p>	Citizens and Tobacco Unit
<p>Task Force Records and Management System (TRAMS)</p> <p>Unresolved Findings for Recovery (UFR)</p>	<p>Tracks of OCIC's task forces</p> <p>Tracks Unresolved audit findings for recovery to display on the AGO website.</p>	OOCIC
		Citizens and Business Counsel